



W A V E R L E Y
C O U N C I L

OPERATIONS COMMITTEE MEETING

A meeting of the OPERATIONS COMMITTEE will be held at Waverley Council Chambers,
Cnr Paul Street and Bondi Road, Bondi Junction at:

7.00PM TUESDAY, 1 MARCH 2016

Cathy Henderson
Acting General Manager

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Delegations of the Waverley Operations Committee

On 10 December 2013, Waverley Council delegated to the Waverley Operations Committee the authority to determine any matter **other than**:

1. Those activities designated under S377(1) of the Local Government Act which are as follows:
 - (a) The appointment of a general manager,
 - (b) The making of a rate,
 - (c) A determination under section 549 as to the levying of a rate,
 - (d) The making of a charge,
 - (e) The fixing of a fee,
 - (f) The borrowing of money,
 - (g) The voting of money for expenditure on its works, services or operations,
 - (h) The compulsory acquisition, purchase, sale, exchange or surrender of any land or other property (but not including the sale of items of plant or equipment),
 - (i) The acceptance of tenders which are required under this Act to be invited by the council,
 - (j) The adoption of an operational plan under section 405,
 - (k) The adoption of a financial statement included in an annual financial report,
 - (l) A decision to classify or reclassify public land under Division 1 of Part 2 of Chapter 6 of the Act,
 - (m) The fixing of an amount or rate for the carrying out by the council of work on private land,
 - (n) The decision to carry out work on private land for an amount that is less than the amount or rate fixed by the council for the carrying out of any such work,
 - (o) The review of a determination made by the council, and not by a delegate of the council, of an application for approval or an application that may be reviewed under section 82A of the Environmental Planning and Assessment Act 1979,
 - (p) The power of the council to authorise the use of reasonable force for the purpose of gaining entry to premises under section 194,
 - (q) A decision under section 356 to contribute money or otherwise grant financial assistance to persons,
 - (r) A decision under section 234 to grant leave of absence to the holder of a civic office,
 - (s) The making of an application, or the giving of a notice, to the Governor or Minister,
 - (t) This power of delegation,
 - (u) Any function under this or any other Act that is expressly required to be exercised by resolution of the council.
2. The adoption of a Community Strategic Plan, Resourcing Strategy and Delivery Program as defined under Sections 402, 403, and 404 of the Local Government Act.
3. The determination of urgent matters raised in the Committee without prior notice.

Committee decisions will be made by majority vote of the quorum present.

The Committee's Minutes will be confirmed at the following committee meeting in line with the provisions of Clause 266 of the Local Government Regulation 2005 which are:

- (1) *Each committee of a council must ensure that full and accurate minutes of the proceedings of its meetings are kept.*
- (2) *As soon as the minutes of an earlier meeting of a committee of the council have been confirmed at a later meeting of the committee, the person presiding at the later meeting must sign the minutes of the earlier meeting.*

AGENDA

PRAYER AND ACKNOWLEDGEMENT OF INDIGENOUS HERITAGE

The Chair will read the following Opening Prayer and Acknowledgement of Indigenous Heritage:

'God, we pray for wisdom to govern with justice and equity. That we may see clearly and speak the truth and that we work together in harmony and mutual respect. May our actions demonstrate courage and leadership so that in all our works thy will be done. Amen.'

Waverley Council respectfully acknowledges our Indigenous heritage and recognises the ongoing Aboriginal traditional custodianship of the land which forms our Local Government Area.'

1. Apologies/Leaves of Absence

2. Declarations of Pecuniary and Non-Pecuniary Interests

3. Addresses to Council by Members of the Public

4. Confirmation of Minutes

See OC/5.1/16.03.

5. Reports

OC/5.1/16.03 Operations Committee Meeting Minutes – 1 December 2015**2**

OC/5.2/16.03 Dealing with Anti-social Behaviour in Waverley's Public Spaces.....**8**

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6. Meeting Closure

REPORT
OC/5.1/16.03

Subject: Operations Committee Meeting Minutes – 1 December 2015

TRIM No.: A14/0063

Author: Richard Coelho, Governance Officer

Director: Arthur Kyron, General Manager

RECOMMENDATION:

That the minutes of the Operations Committee Meeting held on 1 December 2015 be received and noted, and that the minutes be confirmed as a true record of the proceedings of that meeting.

1. Executive Summary

The minutes of the Operations Committee Meeting held on 1 December 2015 are submitted to the Operations Committee for confirmation in accordance with section 375 of the *Local Government Act 1993* (NSW), which provides that Council must ensure that full and accurate minutes are kept of the proceedings of its meetings and be confirmed at the subsequent meeting.

2. Introduction/Background

In accordance with section 17.2(4) of Council's Code of Meeting Practice, the minutes of the Operations Committee Meeting held on 1 December 2015 have been issued subject to confirmation at a subsequent meeting.

3. Relevant Council Resolutions

There are no previous relevant Council resolutions on this matter.

4. Discussion

Not applicable.

5. Relationship to Waverley Together 3 & Delivery Program 2013-17

The relationship to *Waverley Together 3* and *Delivery Program 2013-17* is as follows:

Direction: G4 Co-ordinated, efficient and effective services are delivered through the most appropriate agencies and partnerships.

Strategy: G4b Provide a range of efficient and effective corporate support services..

Deliverable: Professional and timely support and assistance to Councillors and meetings of Council and Council committees.

6. Financial impact statement/Timeframe/Consultation

Financial impact statements, timeframes and consultation are detailed within the individual reports attached to the agenda and where amended by the minutes.

7. Conclusion

Council is required to confirm the minutes of the Operations Committee Meeting held on 1 December 2015.

8. Attachments

1. Operations Committee Minutes – 1 December 2015.



**MINUTES OF THE OPERATIONS COMMITTEE MEETING OF WAVERLEY COUNCIL
HELD AT WAVERLEY COUNCIL CHAMBERS
ON TUESDAY, 1 DECEMBER 2015**

Present:

Councillor Andrew Cusack (Chair)	Lawson Ward
Councillor Joy Clayton	Bondi Ward
Councillor John Wakefield	Bondi Ward
Councillor Sally Betts (Mayor)	Hunter Ward
Councillor Leon Goltsman	Hunter Ward
Councillor Angela Burrill	Lawson Ward
Councillor Paula Masselos	Lawson Ward
Councillor Tony Kay (Deputy Mayor)	Waverley Ward
Councillor Bill Mouroukas	Waverley Ward
Councillor Ingrid Strewe	Waverley Ward

Staff in attendance:

Peter Monks	Acting General Manager
Cathy Henderson	Director, Waverley Life
Emily Scott	Acting Director, Waverley Renewal
Jane Worthy	Internal Ombudsman, Waverley Corporate

At the commencement of proceedings at 7.00 pm, those present were as listed above, with the exception of Cr Wakefield, who arrived at 7.15 pm.

Opening Prayer and Acknowledgement of Local Indigenous Heritage

The Mayor read the following Opening Prayer and Acknowledgement of Indigenous Heritage:

God, we pray for wisdom to govern with justice and equity. That we may see clearly and speak the truth and that we work together in harmony and mutual respect. May our actions demonstrate courage and leadership so that in all our works thy will be done. Amen.

Waverley Council respectfully acknowledges our Indigenous heritage and recognises the ongoing Aboriginal traditional custodianship of the land which forms our Local Government Area.

1. Apologies / Leaves of Absence

Apologies were received and accepted from Crs Kanak and Guttman-Jones.

2. Declarations of Pecuniary and Non-Pecuniary Interests

The Chair called for declarations of interest and none were received.

3. Addresses to Council by Members of the Public

There were no addresses to Council by members of the public.

4. Confirmation and Adoption of Minutes

OC/4.1/15.12 Operations Committee Meeting Minutes – 3 November 2015 (A14/0063)

MOTION / DECISION

Mover: Cr Mouroukas

Seconder: Cr Goltsman

That the minutes of the Operations Committee Meeting of 3 November 2015 be received and noted, and that the minutes be confirmed as a true record of the proceedings of that meeting.

5. Reports**OC/5.1/15.12 Residential Aged Care and Healthy Ageing (A14/0392)****MOTION / UNANIMOUS DECISION**

Mover: Cr Kay
Seconder: Cr Burrill

That Council:

1. Holds a forum in the first half of 2016 to stimulate regional discussions to facilitate partnerships around innovative housing design options for people as they age. Council is to invite to the forum the relevant Federal and State Ministers for Ageing, the local Vaucluse and Coogee State members, and the Federal member for Wentworth. The forum would attract architects, urban designers, developers, government agencies and planners to explore affordable options and multi-generational developments that support community engagement and ageing in place.
2. Continues to monitor the supply of residential care and seniors' housing options.
3. Develops a Disability Inclusion Action Plan to identify actions Council can take to support people to remain healthy, active and well, and engaged in community life.
4. Continues service improvements at the Waverley Community and Seniors Centre to become a centre of excellence for the region under the Consumer Directed Care model.
5. Includes actions and performance measures to promote and support healthy ageing in the Safe and Healthy Waverley Strategy (which is currently being prepared).
6. Includes actions and performance measures to promote responsive and helpful information and referral services for older people in the Waverley Customer Service Strategy (which is currently being prepared).
7. Receives a report in two years' time on the achievements and performance of Council's services and facilities available to older people covering at a minimum clauses 2 to 6 above.
8. Amends the Research Report to include a new table listing the totals, including those pending, of Residential Aged Care beds separately for Waverley, Woollahra, and Randwick councils, and the updated Research Report be made available on Council's website.

OC/5.2/15.12 Incentivising Environmentally Sustainable Buildings (A15/0506)**MOTION / UNANIMOUS DECISION**

Mover: Cr Betts
Seconder: Cr Goltsman

That Council:

1. Advocates for the NSW Government to improve regulatory requirements for environmentally sustainable residential and non-residential development, including waste and recycling management, and seeks the support of SSROC and the 3 Council Regional Environmental Program in this campaign.
2. Determines the environmental outcomes and developer costs and benefits associated with achieving different Green Star ratings on different types of development.

- 3. Further investigates how Green-Star-rated buildings and offsets, and waste and recycling management, could be incentivised in Council’s Local Environmental Plan, Development Control Plan, Planning Agreement Policy and any other relevant Council policies.

Division

For the Motion: Crs Betts, Burrill, Clayton, Cusack, Goltsman, Kay, Masselos, Mouroukas, Strewe and Wakefield.

Against the Motion: Nil.

6. Meeting Closure

THE MEETING CLOSED AT 7.46 PM.

.....
SIGNED AND CONFIRMED
CHAIRPERSON
2 FEBRUARY 2016

REPORT
OC/5.2/16.03

Subject: Dealing with Anti-social Behaviour in Waverley's Public Spaces

TRIM No.: A03/0544-04

Author: Scott Field, Executive Manager, Safe Waverley
Michael Simmons, Safe Waverley

Director: Cathy Henderson, Waverley Life

RECOMMENDATION:

That Council writes to Southern Sydney Region of Councils (SSROC) to gain its support for a collaborative submission to the New South Wales Attorney General to give additional powers to the Police to:

- (a) Issue an infringement for failing to stop drinking alcohol in an Alcohol Prohibited Area.
- (b) Issue an infringement for vehicles being used for sleeping during certain hours overnight.

1. Executive Summary

On the whole, our public spaces are utilised conscientiously by members of the public. However, our public spaces, especially our beaches and associated parks, also attract a small minority who come to our public spaces to hold parties and consume alcohol, both of which are prohibited and can lead towards antisocial behaviour, which in turn disrupts local residents and others such as young families trying to enjoy our amenity.

This has been an ongoing issue for many years; initially Council had a problem tackling antisocial behaviour in Biddigal Reserve in North Bondi. Once this had been countered by a heavy Ranger and Police presence, this kind of behaviour migrated to in Tamarama Park. In early 2015, Council, in collaboration with the Police devised a decisive strategy in combatting antisocial behaviour which is working to an extent, however limitations to Ranger and Police power with regards to things such as issuing fines and moving people along have deemed to be restricting, creating inefficiencies in the use of Ranger and Police time and frustrating law abiding members of the public.

This report proposes that Council write to the SSROC to gain its support for a collaborative submission to the NSW Attorney-General to give additional powers to the Police to address members of the public who choose to fail to stop the consumption of alcohol in Alcohol Prohibited Areas, and vehicles being used for sleeping during certain hours overnight, through the issuance of fines.

2. Introduction/Background

Waverley has a high population density and large numbers of visitors therefore its public spaces such as parks and beaches are constantly in very high demand, and at times are subject to some people and groups displaying antisocial behaviour. Although many of our parks are dedicated Alcohol Prohibited Areas, alcohol appears to be the main contributing factor to this poor conduct. Other than day visitors, another source of this behaviour appears to be travellers who sleep overnight in vehicles long term, who tend to congregate in these areas.

Biddigal Reserve in North Bondi and Tamarama Park are two such 'hotspots' for antisocial behaviour, which are largely given to their location and setting. Biddigal Reserve sits alongside Bondi Beach, and Tamarama is a popular beach attached to parkland, which can give a sense of seclusion. Both are near public transport and other amenities.

Council and the NSW Police have long been aware of problems of large groups congregating in these areas and displaying antisocial behaviour. Building on its success of minimizing this kind of behaviour in Biddigal Reserve, Council in conjunction with the Police, devised a strategy to put in place for addressing these 'hotspot' areas within the LGA.

Since March 2015 Council has worked with Waverley Police to implement a number of measures to minimize the antisocial behaviour in public spaces. To improve on this effectiveness many discussions have been held with the Police to identify what increased powers would manage resources more efficiently and effectively.

Council and the Police have together implemented a number of measures to address antisocial behaviour within our Parks and Beaches, these include:

- Dedicated rangers
- Enhanced police presence
- Dedicated Police on Major Public Holidays
- Enhanced signage
- Shortened BBQ hours
- Closure of Toilets at sunset
- No camping signs erected

Since the inception of the new strategy, the parks and beaches have been generally quiet and peaceful enjoyed by all groups from the community. However whilst this strategy has been successful up to a point, Council Rangers and the NSW Police are having constant difficulties dealing with some groups, in that there is only so much they can do within their current powers to ensure that people do not continue to consume alcohol and demonstrate antisocial behaviour, and sleep in campervans overnight on our roads and carparks which causes issues for amenity and the perception of community safety.

This report looks into the issues typically faced by Council Rangers and the Police in enforcing our Alcohol Prohibited Areas and deterring antisocial behaviour in an effort to ensure our public land is accessible and enjoyable for all. Further to this, following on from the successful implementation of the strategy to deal with antisocial behaviour at Biddigal Reserve and Tamarama Park, it aims to focus on a more strategic or long term options that would support Council Rangers and the Police in minimising antisocial behaviour.

3. Relevant Council Resolutions

Council or Committee Meeting and Date	Minute No.	Decision
Operations Committee Meeting 5 May 2015	OC/5.1/15.05	That Council receives and notes this report.
Council Meeting 21 April 2015	CM/8.2/15.04	That Council: <ol style="list-style-type: none"> 1. Notes efforts to address anti-social behaviour at Biddigal Reserve in response to residents' complaints, including co-operation between rangers and Police on the weekends. 2. Notes recent feedback from residents in relation to

	<p>antisocial behaviour at Tamarama Park, and the recent presence and actions of rangers and Police at the Park on weekends.</p> <p>3. Requests that a report be prepared in relation to anti social behaviour across Waverley's beachside parks, focusing on weekends during the warmer months of 2015/16, with the report to include:</p> <ol style="list-style-type: none"> a. Identification of the issues that need to be addressed and resolved. b. Identification and assessment of further options to address antisocial behaviour, including signage, zero tolerance approach to alcohol consumption, any alternative approaches to enforcement, and family friendly activities. c. Recommendations for community engagement and communications. <p>4. Requests that in preparation of the above report, consultation take place with the Community Safety Advisory Committee, relevant Police representatives, local residents who have made contact about this matter, and appropriate precinct committees.</p> <p>5. Officers investigate options to address inappropriate camping in Waverley and provide advice to Council.</p> <p>6. Investigates changes to legislation that would allow Council greater powers to prevent anti-social behaviour, and that SSROC and the local State Members be consulted and requested for their support.</p> <p>7. Requests that the above report and advice be received in time for implementation as required in September 2015.</p> <p>8. Officers prepare an urgent report for May Operations Committee indicating what actions are currently being taken to address the anti-social behaviour in Tamarama Park.</p>
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4. Discussion

Many of Waverley's public spaces are near or are themselves beaches, which is an attraction during daylight hours to activities such as large social gatherings and the consumption of alcohol. Additionally, through effective license management of Hotels and Clubs, and restrictions on late night trading enforced by Council Rangers, the public are increasingly looking for somewhere to congregate in the afternoon and evening.

Council Rangers or members of the public will call on the Police once antisocial behaviour draws their attention. Usually alcohol is evident as not only a contributory cause for the behaviour but also the reason the people are there. At present the law only permits for opened alcohol to be tipped out and removed. There may be a large quantity of alcohol which is unopened and therefore as soon as the Rangers or Police leave the area the alcohol tends to be opened. With a maximum of six rangers and two available Police cars depending on priorities for this type of monitoring throughout the LGA's three Beaches and kilometres of parks, resources are soon exhausted.

Discussions with the Police and Rangers have revealed their frustration at not being able to resolve the issue in the first instance by being able to legally enforce the restriction on consumption of alcohol. Further to this there is also a problem in not being able to legally enforce the campervans from congregating in a particular area if they were parked legally and registered; issues with overnight campervans include noise, unhygienic conditions due to urination and defecation, littering and lack of privacy.

These concerns were raised by Council with the Local Member Bruce Notley-Smith who facilitated a round table discussion, hosted by Waverley Council, on these and any other safety issues in January 2016. This was attended by Attorney General Ms Gabrielle Upton, Mr Notley-Smith, Mayor Sally Betts, Deputy Mayor Tony Kay, Waverley Councillors, Senior Police and Council officers.

Following that meeting Council has written to the Attorney General to emphasise points discussed and suggest possible improvements to the current laws. Communication has been drafted and shared with SSROC to be put on the Agenda of appropriate meetings to gain a uniformed approach from the SSROC member Councils. This will be completed once the Local Commander of the Eastern Suburbs LAC returns from leave and will hopefully provide some impetus to gaining greater power for the Police to help keep our parks and beaches safer and more enjoyable for all visitors.

The desired outcome of these discussions is to make a submission to the Attorney General's office to give the Police legal powers with the effect of:

- a. Issuing an infringement to members of the public who fail to follow the direction of officers with regards to the consumption of alcohol and/or moving on; and
- b. Issuing an infringement for vehicles being used for sleeping during certain hours overnight.

This is in order to address these problems as a whole across the LGA rather than seeing antisocial behaviour jump from location to location as they become targeted areas by Police and Rangers.

5. Relationship to Waverley Together 3 & Delivery Program 2013-17

The relationship to *Waverley Together 3* and *Delivery Program 2013-17* is as follows:

Direction: C5 People feel safe in all parts of Waverley.
Strategy: C5a Maintain safety in public areas such as streets, malls, parks and beaches; prioritise specific areas for safety and crime prevention programs; manage alcohol related issues and support vulnerable groups.
Deliverable: Implementation of Community Safety Plan

6. Financial impact statement/Timeframe/Consultation

Financial

The financial impact will be absorbed into the recurrent budget.

Timeframe

Communication and discussion on how best to move forward with the SSROC has occurred. It is suggested that the outcome of this report be conveyed to the SSROC as soon as is practicable.

Consultation

Consultation has occurred with the Community Safety Advisory Committee, NSW Police, State Members of Parliament, SSROC and relevant Council officers. A Community Safety Round Table was organized by Member for Coogee Bruce Notley-Smith attended by Attorney General Gabrielle Upton, Mayor Betts, Deputy Mayor Kay and Councillors Burrill, Clayton and Mouroukas and along with Police Area Commanders where a number of issues were raised concerning safety and Police powers.

7. Conclusion

Local Police and Council Rangers have long had issues in dealing with antisocial behaviour in Waverley's LGA. The current strategy employed in March 2015 is effective to a degree, however does not offer an all-encompassing solution – Police powers are currently limited with regards to initially deterring and the stopping the consumption of alcohol in Alcohol Prohibited Areas, and overnight camping. The current limitations to Police powers creates inefficiencies in the use of Ranger and Police time and frustrates members of the public trying to enjoy Waverley's amenities and local residents.

The proposed changes to Police powers would address these problems as Police would be able to efficiently and effectively deal with antisocial behaviour and camping in vehicles in a timely fashion. A formal submission to the NSW Attorney-General's office from the SSROC would be a strong statement from a significant collaboration of councils in Sydney and would be a significant step towards making a case to have these additional Police powers ratified.

8. Attachments

Nil.

REPORT
OC/5.3/16.03**Subject:** Parking Restrictions in Bondi Junction – Results of Trial**TRIM No.:** A15/0279**Author:** Rachel Jenkin, Executive Manager, Customer First
Healey Holt, Manager, Business Improvement**Director:** Cathy Henderson, Waverley Life

RECOMMENDATION:

That Council:

1. Notes the success of the recent trial introduction of afternoon 2P restrictions for parking meters in Oxford Street, Vernon Street and Denison Street in Bondi Junction.
2. Approves the following changes to parking restrictions on a permanent basis:
 - (a) Oxford Street (between Denison Street and Nelson Street): 1/2P Ticket 8am – 12noon, 2P Ticket 12noon – 7pm.
 - (b) Vernon Street: 1/2P Ticket 8am – 12noon, 2P Ticket 12noon – 7pm.
 - (c) Denison Street (between Oxford Street and Ebley Street): 1/2P Ticket 8am – 12noon, 2P Ticket 12 noon – 9pm (Permit Holders Excepted Area 22).

1. Executive Summary

The 2014/15 Parking Pricing Review recommended the investigation of changes to afternoon parking restrictions for parking meters in a number of streets at Bondi Junction. In July 2015 Council commenced a six month trial of afternoon 2P restrictions for parking meters in Oxford Street, Vernon Street and Denison Street. The impact of the trial has been measured through the analysis of occupancy and turnover data, MPS and Residential Parking Permit usage and customer feedback and has been deemed to be a success. The changes currently remain in place and this report seeks Council approval for these changes to remain on a permanent basis.

2. Introduction/Background

The Parking Pricing Review identified inconsistencies with the existing restrictions compared to surrounding streets and highlighted the need to deliver parking services that suit the requirements of the various community stakeholders in relation to the use of time restrictions.

A report was approved by Waverley Traffic Committee in June 2015 recommending the implementation of modified timed parking restrictions for a trial period of six months in the following streets:

- Denison Street between Ebley Street and Oxford Street;
- Oxford Street between Denison Street and Newland Street; and
- Vernon Street between Rowe Lane and Oxford Street.

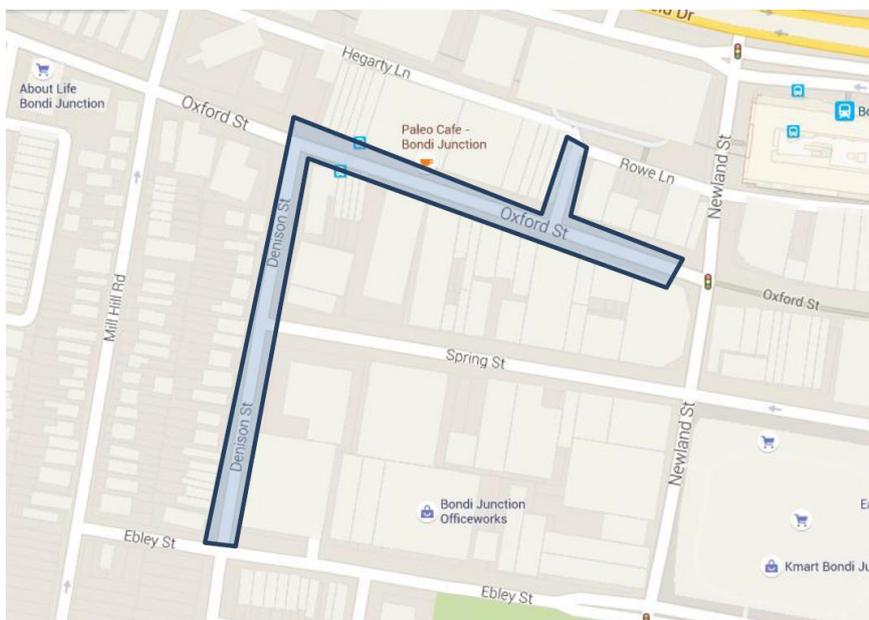


Figure 1. Trial area

Street Name	Existing Restriction (Pre Trial)	Modified Restriction (Trial)
Denison Street (Residential)	1/2 P 8am - 9pm Permit Holders Excepted	1/2 P 8am - 12pm 2 P 12pm - 9pm Permit Holders Excepted
Denison Street (Library)	1/2 P 8AM - 6pm 3 P 6pm - 9pm	1/2 P 8am - 12pm 2P 12pm - 9pm Permit Holders Excepted
Oxford Street (North)	1/2 P 8AM - 6pm 3 P 6pm - 9pm	1/2 P 8am - 12pm 2P 12pm - 7pm
Oxford Street (South)	1/2 P 8AM - 6pm 3 P 6pm - 9pm	1/2 P 8am - 12pm 2P 12pm - 7pm
Vernon Street	1/2 P 8AM - 6pm 3 P 6pm - 9pm	1/2 P 8am - 12pm 2P 12pm - 7pm

Figure 2. Changes to restrictions during the trial

3. Relevant Council Resolutions

Council or Committee Meeting and Date	Minute No.	Decision
Council Meeting 16 June 2015	CM/4.2.1/15.06	That the Recommendation of the Waverley Traffic Committee made at its meeting on 28 May 2015 be adopted subject to Clause 3 reading as follows: 'Approves the trial implementation of the following Parking Restrictions: (a) Oxford Street (between Denison Street and Newland Street): 1/2P 8am – 12noon, 2P 12noon – 7pm. (b) Vernon Street 1/2P 8am – 12noon, 2P 12noon – 7pm. (c) Denison Street 1/2P 8am – 12noon, 2P 12 noon – 9pm'.

<p>Waverley Traffic Committee Meeting 28 May 2015</p>	<p>TC.01/15.05</p>	<p>That Council:</p> <ol style="list-style-type: none"> 1. Receives and notes the contents of this report. 2. Notes the implementation of modified Timed Parking Restrictions in Outer Core Commercial Streets in Bondi Junction with ticketed parking to be amended from '8am-12pm ½P, 12-6pm 2P, 6-9pm 3P' to '8am-12pm ½P, 12-7pm 2P' as per the Council Resolution passed on March 15 2015 effective 1 July 2015. 3. Approves the trial implementation of the following Parking Restrictions: <ul style="list-style-type: none"> o Oxford Street (between Denison Street and Nelson Street): 1/2P 8am – 12noon, 2P 12noon – 7pm o Vernon Street 1/2P 8am – 12noon, 2P 12noon – 7pm o Leswell Street 1/2P 8am – 12noon, 2P 12noon – 7pm o Denison Street 1/2P 8am – 12noon, 2P 12 noon – 9pm <p>Undertakes the Trial for a period of 6 months, during which time appropriate assessment criteria are applied, statistics gathered and analysed and a report of findings submitted to Council for consideration.</p> 5. Where suitable, installs area signs as part of, and in addition to, the Trial as follows: <ul style="list-style-type: none"> o Oxford Street, Bondi Junction, both sides, between Nelson Street and Newland Street: 'PARKING AREA ½ P TICKET 8AM-12 NOON , 2P TICKET 12 NOON-7PM EXCEPT AS SIGNED', YOU ARE WITHIN A PARKING AREA ½ P TICKET 8AM-12 NOON , 2P TICKET 12 NOON-7PM EXCEPT AS SIGNED' and 'END 1/2P & 2P AREA' signs o Vernon Street, Bondi Junction, both sides, between Oxford Street and Grafton Street: 'PARKING AREA ½ P TICKET 8AM-12 NOON , 2P TICKET 12 NOON-7PM EXCEPT AS SIGNED', YOU ARE WITHIN A PARKING AREA ½ P TICKET 8AM-12 NOON , 2P TICKET 12 NOON-7PM EXCEPT AS SIGNED' and 'END 1/2P & 2P AREA' signs o Leswell Street, Bondi Junction, both sides, between Oxford Street and Grafton Street: 'PARKING AREA ½ P TICKET 8AM-12 NOON , 2P TICKET 12 NOON-7PM EXCEPT AS SIGNED', YOU ARE WITHIN A PARKING AREA ½ P TICKET 8AM-12 NOON , 2P TICKET 12 NOON-7PM EXCEPT AS SIGNED' and 'END 1/2P & 2P AREA' signs o Denison Street, Bondi Junction, both sides, between Ebley Street and Oxford Street: 'PARKING AREA ½ P TICKET 8AM-12 NOON , 2P TICKET 12 NOON-9PM EXCEPT AS SIGNED', YOU ARE WITHIN A PARKING AREA ½ P TICKET 8AM-12 NOON , 2P TICKET 12 NOON-9PM EXCEPT AS SIGNED' and 'END 1/2P & 2P AREA' signs. 6. If appropriate, removes existing Linear parking restriction signage from Oxford Street, Vernon Street, Leswell Street, Denison Street. 7. Notifies the local businesses of the changes.
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Council Meeting 17 March 2015	CM/7.4/15.03	That Council: ... 10. Performs the following investigations: a) Urgently review the possibility of a trial introduction of afternoon 1P and/or 2P restrictions for parking meters at Bondi Junction in Oxford St (between Denison Street and Newland Street), Vernon Street, Denison Street, and Ebley Street (between Denison Street and Newland Street), with a report to come back to the May 2015 Operations Committee so that endorsed changes may be implemented in July 2015. ...
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4. Discussion

In order to assess the impact of the proposed modification, surveys were undertaken to analyse the following:

- Occupancy
- Turnover
- Mobility Permit Scheme (MPS) usage and potential misuse
- Residential Parking Permits usage

It was determined that the trial should include three stages of surveying – one survey conducted pre-trial, one conducted shortly after the commencement of the trial and one conducted 4½ months after the commencement of the trial.

Residents and business owners in the immediate vicinity were notified of the trial and any feedback monitored.

Occupancy

Generally the occupancy was determined to be similar in both pre-trial and trial surveys with the exception of Denison Street (Library side) which experienced a significant increase in parking demand during the trial period on weekdays from 3:00pm onwards.

This increase was attributed to the parking restriction change which allows residential permit holders to park (unrestricted) on the Library side of the street and is seen as a positive for residents by increasing the availability of parking for residential permit holders.

Turnover

The average length of stay was found to be similar in both the pre and post-trial surveys, with the exception of Denison Street (Library side) which experienced a significant increase. This increase is again attributed to residents now being able to park on the Library side of Denison Street. There was also a modest increase in turnover experienced in Oxford Street (north).

Weekend data collected indicates that Denison Street (Library side) was utilised by residents whose duration of stay averaged greater than other users overall. However, along Denison Street (residential side) drivers experienced a similar duration of stay during both pre-trial and trial periods indicating that there is little change.

Mobility Permit Scheme use

The 2009 Waverley Parking Review identified that “*The biggest factor affecting the capacity of the parking system to ensure mobility and access was the abuse of the NSW Mobility Parking Scheme (MPS) permit system*”. There were concerns raised that the trial restriction change from ½ P to 2 P would lead to an increase in MPS permit misuse.

The implementation of the trialled restrictions will continue to have the effect of limiting MPS abuse by commuters and those that would seek to park all day in ticket parking areas by retaining the ½ P restrictions from 8am to 12noon (as a ½ P restriction only allows them to park for 2 hours).

Survey results indicate that MPS drivers are generally utilising the parking spaces for a duration less than a 2 hour period with a slight drop in the length of stay throughout the trial period on Oxford Street. Length of stay for MPS users on the other streets remained largely unchanged. We therefore conclude that the MPS drivers are generally compliant with the Council’s parking restrictions in the identified streets.

Residential Parking Permit Usage

Denison Street (residential side) experienced similar parking demand by the residential user during both pre-trial and trial periods. Residents were only utilizing the residential side pre-trial but as a result of the restriction change it is now evident that residential permit holders are parking on both sides of Denison Street. This is seen as a positive for residents who would have previously been required to park further away from their residence when the residential side of the street was full.

Key Stakeholder Feedback

Negative feedback on the trial has been limited to one complaint from a resident in Denison Street who was concerned that the changes had led to a reduction in parking availability for residents. This concern was not supported by the survey findings. Businesses expressed positive feedback when notified of the changes.

The surveys conducted indicate that the restriction changes overall have resulted in a modest increase in length of stay and levels of occupancy, particularly by permit holders in Denison Street. The increases are not indicative of a negative impact and this is consistent with the limited negative response from the residential and business community.

5. Relationship to Waverley Together 3 & Delivery Program 2013-17

The relationship to *Waverley Together 3* and *Delivery Program 2013-17* is as follows:

Direction: L9 Parking, both on-street and off-street, is equitably accessed and effectively managed.
Strategy: L9a Ensure fair access to parking services through regular review of parking demand, fee structures, enforcement and facilities.

6. Financial impact statement/Timeframe/Consultation

Financial impact

Signs have been installed for the trial period from existing budgets and no further changes are required. Ongoing maintenance of the signage is covered by Council’s existing signage maintenance budget.

Timeframe

The trial signage remains in place; therefore all approved changes are with immediate effect.

Consultation

No further consultation is required, however ongoing feedback will be recorded and monitored.

7. Conclusion

The trial restriction changes have had an overall positive impact and have led to an increase in turnover on Oxford Street (north) which thereby benefits those businesses that rely on vehicle turnover.

The consistency of parking restrictions across the trial area has made the changes easy to understand for motorists whilst also allowing MPS users to continue to park and access the immediate area. Additionally, residential permit holders have benefited by gaining access to parking on the Library side of Denison Street.

Officers determined that the proposed restrictions rate well against the following performance criteria:

- Technically practical
- Promotes equity
- Budget positive or negative

8. Attachments

Nil.

REPORT
OC/5.4/16.03

Subject: Environmental Sustainability Advisory Committee (ESAC)
Recommendations

TRIM No.: A10/0022

Author: Kimberly Crawford, Sustainable Communities Manager

Director: Peter Monks, Waverley Futures

RECOMMENDATION:

That Council takes the following actions arising from the meeting of the Environmental Sustainability Advisory Committee (ESAC) held on 2 December 2015:

1. Endorses the use of the 'Second Nature' program to increase Waverley employees' capacity to work towards key Environmental Action Plan targets.
2. Endorses methodologies outlined in the ESAC Action Tracking Report, points 1512.1 ATR 20 and 1512.2 ATR21, to build environmental awareness and capacity among Waverley employees and community.
3. Endorses the incorporation of Second Nature messaging appropriate for specific audiences into Council communications, as outlined in point 1512.3 ATR 22.

1. Executive Summary

The purpose of this report is to have Council endorse the key actions from the Environmental Sustainability Committee (ESAC) Action Tracker Report for December 2015. This report also outlines specific recommendations provided by ESAC members for the utilisation of Second Nature program to increase the environmental awareness and capacity of Waverley Council employees and the community to achieve our Environmental Action Plan targets.

2. Introduction/Background

The 2014-2016 Environmental Advisory Committee was formally established in June 2014. The aim of the Committee is to assist Council in translating its strategic vision as outlined in *Waverley Together 3* and Council's Environmental Action Plan (EAP) in an efficient and effective manner. Five community members and four Councillors are part of the committee.

The ESAC Committee meeting held on Wednesday 2 December 2015 focused on the effective implementation of the Second Nature program. Briefing papers on the recently developed 'Second Nature' program were provided to committee members two weeks prior to the meeting (refer to Attachment 1). The briefing papers outlined the social research and consultation which informed the program's development. Also provided were examples of communications tools and messaging which have already been developed.

The Second Nature program was developed following extensive consultation with the Waverley community and Council staff. It includes a variety of communications tools, targeted behaviour change programs and tailored messaging to build environmental capacity amongst employees and community members. The

program aims to communicate all EAP targets in a creative and accessible manner. As outlined in the Second Nature Device (Attachment 2), these targets include:

Climate

- 30% reduction in greenhouse gas emissions by 2020
- 70% reduction in greenhouse gas emissions by 2050

Water

- Halve Council's water use by 2020
- Minimise stormwater pollutants discharged into waterways by 2020
- No increase on community water consumption by 2020

Waste

- No increase in waste generated by 2020
- Recycle and reuse 75% of waste by 2020

Transport

- Increase daily use of public transport, cycling or walking by 40% by 2020
- Reduce residents' private care use by 15% by 2020

Biodiversity

- Ensure 40% of our remnant native vegetation sites are in good condition by 2020
- Ensure no loss of remnant native vegetation

The workshop session was facilitated by Council staff, which allowed all present committee members to provide their own recommendations on the topics as well as comment or add to other members' recommendations. A copy of the ESAC Action Tracker Report has been provided for reference in Attachment 3.

3. Relevant Council Resolutions

There are no previous relevant Council resolutions.

4. Discussion

During the meeting held on 2 December 2015, the ESAC committee members provided recommendations on:

- 1) How to utilise the Second Nature program to increase Waverley employees' capacity to work towards key Environmental Action Plan targets.
- 2) How to utilise the Second Nature program to build communicate capacity to achieve Waverley environmental targets.
- 3) Tailoring Second Nature communications to cater for the needs of specific audiences, including schools.

The recommendations put forward by committee members for endorsement by the Operations Committee are contained in Attachment 4.

The next ESAC meeting will be held on Wednesday, 16 March 2016.

5. Relationship to Waverley Together 3 & Delivery Program 2013-17

The relationship to *Waverley Together 3* and *Delivery Program 2013-17* is as follows:

Direction: E8 Waverley is an environmentally educated and committed community.
 Strategy: E8a Encourage and support community involvement in our environmental program..
 Deliverable: Communication and awareness activities on Council's sustainability program rolled out.

6. Financial impact statement/Timeframe/Consultation

Recommendations	Cost of initiatives
Second Nature Employee Program	
1512.1	No additional cost
Second Nature Community Program	
1512.2	No additional cost
Second Nature communications	
1512.3	No additional cost

7. Conclusion

Council officers are supportive of the ESAC recommendations made and support the Operations Committee in endorsing these.

8. Attachments

1. Second Nature Brief Final.
2. Second Nature Device.
3. ESAC Action Tracker Report – March 2016.
4. ESAC recommendations – 2 December 2015.

ESAC Brief

Second Nature



Background

In March 2015, ESAC members attended a workshop on increasing community awareness of Council's environmental targets. Recommendations from this workshop informed the development of a community survey entitled, "Protecting Waverley's Beauty" which was undertaken throughout May and June. Over 500 responses were received, with valuable data on the community's environmental values and their level of awareness about Council's Environmental Action Plan (EAP). At the same time, we also undertook significant consultation with internal Council employees around their knowledge of our targets, along with their motivations for working for Council who is a sustainability leader.

It was apparent that a more creative and innovative approach was required to better communicate the environmental targets outlined in our EAP. Such an approach was also necessary to build community capacity to work with us towards realising our common sustainability vision. Council's Sustainable Communities Team distributed a brief to several creative agencies to develop a "look and feel", along with key messaging that achieved the following key objectives:

- Shared Waverley Council's vision and brought our Environmental Action Plan to life
- Reflected Waverley Council's overall vision and values.
- Better communicate our programs
- Create a recognisable, inclusive program
- Help the community and internal staff understand our technical targets through user-friendly language and better visual presentation of information

Results

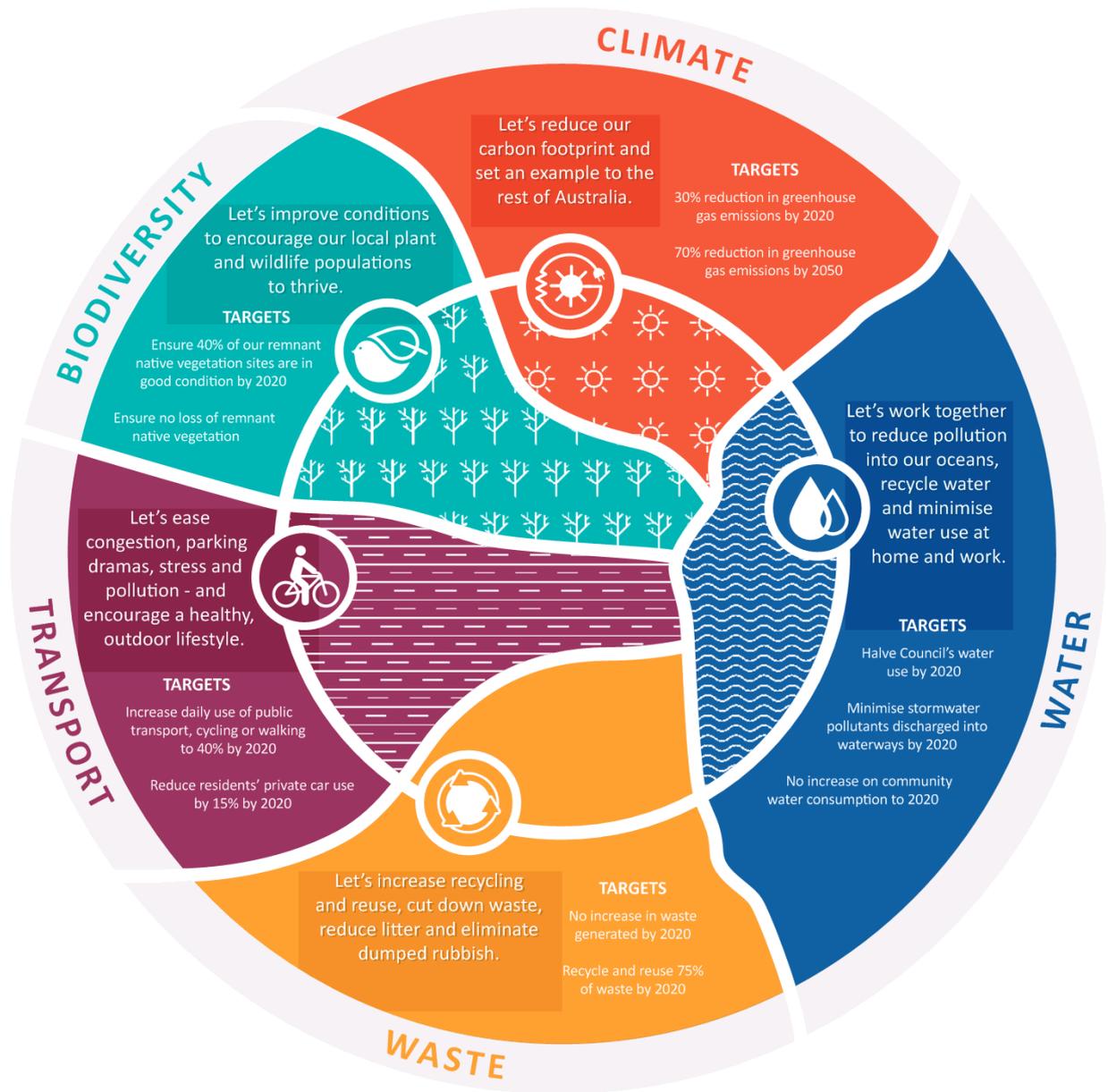
As a result of the input from ESAC members, along with community and employee surveys, a new creative identity was developed. Called "Second Nature", the program includes creative outputs such as icons and textures to represent our environmental target areas of waste, water, greenhouse gas emissions, biodiversity and transport. It also includes a visual "strategy on a page" which communicates our environmental plan "at a glance".

In order to ensure consistency and best practice across all community engagement initiatives, a Sustainable Communities Framework was also developed to assist us in "making sustainability second nature". This plan provides strategic direction for all engagement initiatives, using best practice methodology and behaviour change theory. Similarly, a behaviour change program to engage Council employees to meet internal environmental targets has also been developed.

Aim of the workshop

A presentation on the Second Nature Program will be delivered at the December ESAC meeting. A workshop to gain members' input into how the Second Nature Program can be utilised to engage members of the community, along with internal Council employees will also be held. The session will seek members' recommendations on:

- Using the "Second Nature" program to develop community capacity to partner with Council on achieving environmental targets.
- Using the "Second Nature" program to develop employee capacity to work towards environmental targets and assist Waverley Council to lead by example.
- Creative, "blue-sky" ideas to make sustainability second nature across Waverley.



ENVIRONMENTAL SUSTAINABILITY ADVISORY COMMITTEE

*Action Tracking Report (ATR)**Actions for Environmental Sustainability Advisory Committee*

Item	Action	By whom	Due by	Status
<i>Actions from September 2014 Meeting</i>				
ESAC 1409.1 ATR 1	Implement a cost benefit analysis to determine the feasibility of system changes suggested by ESAC through the following recommendations: a) Replacing current yellow and blue recycling bins with fully co-mingled recycling bins. b) Moving to smaller general waste (red) bins and larger recycling bins. c) Looking at bin configurations to cater more to residents' needs. d) Providing storage options inside apartments.	Executive Manager Sustainable Waverley	June 2015	Contract has been awarded to Mike Ritchie and Associates (MRA) Consulting and project commenced in December. Due for completion in April 2015. Consultant study completed in May 2015. Recommended a 3 bin system with fully co-mingled recycling, along with several initiatives to improve data collection. Also recommended a consideration of pay-by-weight charging. Rollout to new system due in July 2016.
ESAC 1409.2 ATR 2	Incorporate a rewards program for good performance in MUDs into the roll out of the MUDs program.	Waste Policy and Education Coordinator	April 2015	Rewards/incentive program has been included in MUDs implementation plan. Staff is currently reviewing other Council programs to develop an optimal incentives approach for Waverley. Incentives and rewards-based initiatives are currently being considered to accompany July 2016 rollout of new domestic waste service.
ESAC 1409.3 ATR3	Hold a real estate forum to address recommendations 1409.3a, 1409.3b and 1409.3c	Executive Manager Sustainable Waverley And Waste Policy and	December 2014	Surveys distributed to all real estate agencies servicing Waverley area to ascertain needs and challenges. This data was incorporated into the Sustainable Waste Engagement

		Education Coordinator Sustainable Waverley		Strategy and an Action Plan developed. Partnerships with Strata and Real Estate industry organisations developed. Seminar/Forum to be held 16 September 2015 for strata owners on key waste issues. This event is to be run in conjunction with Strata Communities Australia. Tenant information pack currently being developed to align with new Sustainable Waverley branding.
ESAC 1409.4 ATR4	Hold a business forum with Bondi Beach commercial area businesses to test the viability of ESAC recommendations 1409.4a, 1409.4b, 1409.4c and 1409.4d	Executive Manager Sustainable Waverley	May 2015	Business Forum held in June 2015 with retailers and community groups. A range of strategies generated and incorporated into a project plan for "Plastic Bag Free Bondi".
ESAC 1409.4 ATR5	Report back to Council on the outcomes of the business forum.	Executive Manager Sustainable Waverley	June 2015	Updates on program progress to be provided to ESAC at 19 August Meeting.
ESAC 1409.5 ATR6	Assess the feasibility of a plastic bag free initiative trial once the business forum is held and outcomes of it have been reported to Council.	Executive Manager Sustainable Waverley	August 2015	Plastic Bag Free Initiative Pilot Program developed for Bondi Markets for launch in October 2015. Community groups and businesses currently partnering with Council to increase feasibility of this initiative. Rollout to businesses in Bondi Beach precinct from October 2015.
ESAC 1409.6 ATR7	Incorporate recommendations 1409.6a, 1409.6b and 1409.6c into Waverley Council Sustainable Schools Program.	Sustainable Communities Officer	December 2015	Council's schools program has been reevaluated in line with our current priorities and capacity and feedback from teachers. It includes: <ol style="list-style-type: none"> 1. Green Sparks project design and leadership program. 2. Coordination of Eastern Suburbs Sustainable Schools network and meetings. 3. Access to professional development days for teachers. 4. Supporting schools to take part in 1 Tree per Child program and National Tree Day. <p>Green Sparks is a sustainability project design and leadership program and competition. Students identify an</p>

				environmental problem at their school and design a solution for it, consulting the school's community as they go. Project ideas are submitted to Council and the winning project wins funds for their school to implement the projects.
ESAC 1409.6 ATR8	Roll out recommendations 1409.b and 1409.c as part of the Bondi trial	Executive Manager Sustainable Waverley	November 2015	To be updated following Bondi Markets launch in October 2015.
<i>Actions from November 2014 Meeting</i>				
ESAC 1411.1 ATR9	Incorporate recommendations 1411.1a, 1411.1b, 1411.1c, 1411.1d, 1411.1e, 1411.1f 1411.g into the social research for urban ecology.	Sustainable Communities Officer	March 2015	Approach and questions for social research developed. Resources for social research currently being designed. Research carried out January to March 2015.
ESAC 1411.2 ATR10	Incorporate recommendations 1411.2a and 1411.2b into the social research for urban ecology.	Sustainable Communities Officer	March 2015	Potential partners for bushcare groups identified. Consultation and approach of partners carried out from January to March 2015.
ESAC 1411.3 ATR11	Incorporate recommendations 1411.3a and 1411.3b into Council's 'Sustainable Schools' Framework once the water and waste trial are finalised.	Sustainable Communities Officer	July 2015	Council's schools program has been reevaluated in line with our current priorities and capacity and feedback from teachers and been superseded by the Green Sparks program, as detailed above.
ESAC 1411.3 ATR12	Explore recommendation 1411.3b with potential partnering schools in February-March 2015.	Sustainable Communities Officer	March 2015	This has now been superseded by the One Tree per Child Project. Waverley Council was the first council to sign up this program when it was launched in Bondi on June 5 th , 2015.
ESAC 1411.4 ATR13	Supports the integration of recommendation 1411.4a into Council's Green Infrastructure engagement strategy.	Sustainable Communities Manager	June 2015	Stormwater engagement team currently focused on community engagement around stormwater recycling at Tamarama. Recommendation to be reviewed for inclusion in next financial year community engagement plan.
ESAC 1411.5 ATR14	Supports the integration of recommendation 1411.5b into Council's Green Infrastructure engagement strategy.	Sustainable Communities Manager	June 2015	Stormwater engagement team currently focused on community engagement around stormwater recycling at Tamarama. Recommendation to be reviewed for inclusion in next financial year community engagement plan.

ESAC 1411.6 ATR15	Develop a report by Waverley Life to consider the feasibility of developing and implementing a stormwater education/enforcement program for buildings.	Scott Field	June 2015	Needs further clarification on what was intended by this recommendation.
<i>Actions from August 2015 Meeting</i>				
ESAC 1508.1 ATR16	Pursue waste initiatives, including: a) Contact MPs Bruce Notley-Smith and Gabrielle Upton on their work to reduce plastic bag use. b) Investigate the feasibility of changing e-waste collection dates to bring them in line with Christmas consumption peak as part of the Sustainable Waste Strategy c) Investigate extending Public Place Recycling (PPR) to all bins in the Waverley LGA subject to the review of public place cleansing operations.	a) Sustainable Communities Manager b) Waste policy and education coordinator c) Waste policy and education coordinator	June 2016	a) A new waste engagement officer was appointed in November 2015 and will oversee the continued rollout of the “Blue Bondi Green” plastic bag free project in conjunction with a range of community partners, including not-for-profit groups and businesses. Media releases about the group have been prepared and the project featured in articles in the Beast. Local MPs will be updated on the project in early December with collaboration opportunities identified for 2016. b) At its meeting on 17 November adopted the Sustainable Waste Strategy. The strategy commits to developing permanent regional collection points and mobile solutions for recovering problem wastes including e-waste over the next 5 years. Council will incorporate the timing future e-waste events to accommodate high consumption periods including Christmas and end of financial year sales. c) Council’s Sustainable Waste Strategy has set actions to install improved recycling and waste management infrastructure in Bondi Junction, Bondi Beach area, Tamarama and Bronte at high usage public places. This is also includes the installation of improved public place recycling infrastructure in Tamarama and Bronte and Bondi. The first stage of infrastructure at Bondi Beach is scheduled completion in 2016.
ESAC 1508.2 ATR17	Research and promote success stories of community solar projects.	Sustainable Communities Officer (Elsa Evers)	December 2015	We are currently contacting community organisations - schools, childcares, nursing homes, clubs and pubs, to seek their interest and explain the benefits of installing solar PV.

				<p>As an incentive, the 3-Council Regional Environment Project is offering technical support, promotion and educational materials as well as providing guidance around funding options - donation, community or lease-back.</p> <p>A community working group of sustainability experts has also be established to investigate community solar projects as part of the "Sustainability by the Sea" initiative.</p>
<p>ESAC 1508.3 ATR18</p>	<p>Incorporate the following into future MUDs GHG strategies and projects:</p> <ul style="list-style-type: none"> a) Investigate providing strata managers with fact sheets and checklists to educate building occupants on efficient heating, insulation, efficient hot water heaters and how to switch off appliances when leaving home or going on holiday. b) Collaborate with other areas of Council to approach strata managers on a range of issues, so that Council's dealings with strata managers is more streamlined c) Investigate possible incentives to strata managers to bring in systems that decrease energy use. d) Look at what other LGAs are doing and adapt successful programs for Waverley 	<p>Regional Environment Program Coordinator</p>	<p>June 2016</p>	<ul style="list-style-type: none"> a) A partnership has been developed with Strata Communities Australia (NSW) to identify ongoing opportunities for collaboration. Educational materials have been scoped and will be placed on the SCA website and a range of other platforms from early 2016. b) Collaboration between Council's Sustainable Communities and Sustainable Waste Teams occurred to deliver a "strata owners" seminar in September 2015. This included guest speakers who informed and provided advice on waste management in MUDs from a strata owner perspective. c) Preliminary discussions held with Green Strata to identify potential incentives which could be used, along with possible barriers to such programs. d) The 3-Councils are undertaking a review of current programs available across Australia to decrease energy use in apartments, with a view to incorporating these learnings into a new project which targets older style apartments.
<p>ESAC 1508.4 ATR19</p>	<p>Incorporate the following 10% Challenge promotional ideas to reach the target of 600 home assessments in the 3-Council area:</p> <ul style="list-style-type: none"> a) Engage local businesses and groups 	<p>Regional Environment Program Coordinator</p>	<p>June 2016</p>	<ul style="list-style-type: none"> a) 10% Challenge flyers have been distributed to local businesses and community groups. b) Tagline has been incorporated in messaging and forthcoming media release and article in the Wentworth Courier c) The 10% Challenge advertisement has been

	<ul style="list-style-type: none"> b) Incorporate tagline: "90% of people can achieve 10% in savings on their energy bill!" into messaging c) Add the 10% Challenge as an item in the Precinct Meetings and Precinct flyers. d) Follow up with participants who have not completed their registration. 			<p>provided to Positioning Waverley and included on Rose Bay Precinct flyer.</p> <ul style="list-style-type: none"> d) Assessments and call-backs for all participants have been completed
<i>Actions from December 2015 Meeting</i>				
<p>ESAC 1512.1 ATR20</p>	<p>Utilise the "Second Nature" program to increase Waverley employees' capacity to work towards key Environmental Action Plan targets. Recommended methodologies to be investigated include:</p> <ul style="list-style-type: none"> a) Revising Council's TREC values for short periods of time to reflect environmental goals. b) Inclusion of environmental outcomes in department KPIs. c) Establishing monthly sustainability focus areas. d) Develop, install and turnover signage to spread the Second Nature message. e) Ensure communications are relatable for different work areas. f) Hold divisional competitions, awards, events. g) Utilise the "pass it forward" concept. Create an employee pledge program and badge. h) Blank "device" - provide the opportunity for personalisation of the Second Nature circular "device" diagram at an individual/team level. 	<p>Elsa Evers (Sustainable Communities Officer)</p>	<p>June 2016</p>	<p>The Sustainable Communities team organised a launch of the Second Nature Program for all Council employees in February 2016. This event was a "crash course" introduction to making sustainability Second Nature at Council and involved a range of activities designed to introduce them to our environmental targets and inspire them to get involved. The following outputs have also been achieved in order to address ESAC recommendations:</p> <ul style="list-style-type: none"> a) A video was developed outlining how the Second Nature launch event was a "TREC" moment which reflected Council values. The Sustainable Communities team will also work with the Cultural Optimisation Group to investigate further collaborative opportunities, including a short-term revision of Council's TREC values to reflect environmental goals. b) The Sustainable Communities team has met with several departments, including Corporate Waverley, library staff and Digital Waverley to develop detailed, department-specific action plans. This process will continue to roll-out across Council over the coming months. c) A calendar of focus areas will be developed for the 2016/17 financial year. d) Signage at several Council locations has been developed to promote the Second Nature program

	<p>i) Provide tools on what employees can do to take the Second Nature Message Home.</p>			<p>to Council staff.</p> <p>e) Communications for this program have been developed to be creative and visually appealing. Face-to-face engagement with outdoor staff has also occurred.</p> <p>f) The Second Nature Launch event allowed cross-department teams to compete in a “Second Nature” crash course with awards given to the winning team. All participants received a Second Nature “keep cup”.</p> <p>g) Sustainable Communities Officers have incorporated the “Pay it forward” concept in the Project Plan and ongoing initiatives. An “I’m in” badge is also being developed to facilitate employee pledges to being part of this campaign.</p> <p>h) Sustainable Communities is working with Communications and Engagement to develop blank devices for use by individual employees and departments.</p> <p>i) Tools and advice for employees are under development. Initially these will focus on organic waste and composting.</p>
<p>ESAC 1512.2 ATR21</p>	<p>Utilise the “Second Nature” program to build communicate capacity to achieve Waverley environmental targets. Recommended methodologies include:</p> <p>a) Investigate the possibility of an “environmental “tour” of Waverley – either physical or virtual.</p> <p>b) Relate Second Nature goals back to other benefits, including saving money.</p> <p>c) Integrate with existing programs, including 10% challenge.</p> <p>d) Develop case studies and communicate successes.</p>	<p>Nicola Saltman Senior Environment Officer</p>	<p>March 2016</p>	<p>The Sustainable Communities team has developed an extensive behaviour change and engagement campaign which will be rolled-out to the community from March 2016. This will include an online pledge campaign to encourage locals and key influencers to sign up to making sustainability “Second Nature”. A launch event for this campaign has been scheduled for April, with an ongoing and targeted behaviour change campaign to follow. The methodologies suggested by ESAC members have also been addressed as follows:</p> <p>a) An online tour is being investigated as a potential addition to the online pledge campaign website. This will sit alongside another resources and</p>

	<ul style="list-style-type: none"> e) Develop merchandise, including a Second Nature badges or board games. 			<ul style="list-style-type: none"> b) Second Nature messaging has incorporated reference to other benefits, particularly those around well-being and convenience. c) Existing programs have been incorporated into a "Second Nature" events calendar and program list and the Sustainable Communities team will work with each technical area (waste, water, energy, climate and biodiversity) to further develop and refine these. d) Case studies and pledges are currently being gathered from individuals, community groups and businesses and will be featured in a range of Council communications, including Waverley in Focus and social media. e) Second Nature T-shirts, badges and keep-cups have been developed and the Sustainable Communities team is investigating the feasibility of other materials.
<p>ESAC 1512.3 ATR22</p>	<p>Tailor Council communications to incorporate Second Nature messaging appropriate for specific audiences, including:</p> <ul style="list-style-type: none"> a) Develop Second Nature Messaging tailored to schools and younger audiences and incorporate these into Council's Green Sparks program. b) Develop Second Nature Messaging tailored to businesses, including cafes and include in the "plastic bag free" Bondi program. c) Embed the phrase across all communications – print and online. d) Include updates, facts and key questions in Council communications, including emails. 	<p>Kimberly Crawford Sustainable Communities Officer</p>	<p>March 2016</p>	<p>All sustainability communications are currently under review and a staged approach is being undertaken to incorporate Second Nature messaging.</p> <ul style="list-style-type: none"> a) Second Nature resources and tools have been incorporated into Green Sparks which will be relaunched in April. b) Second Nature messaging has been developed to facilitate business participation in the pledge campaign. c) The Second Nature message has been incorporated into presentations and communications across Sustainable Waverley's projects. d) Updates, facts and tips will be distributed to members of the community who sign up to the Second Nature pledge campaign.

Action	ESAC Recommendations	Sustainable Waverley Response
ESAC 1512.1 ATR20	<p>Utilise the “Second Nature” program to increase Waverley employees’ capacity to work towards key Environmental Action Plan targets. Recommended methodologies to be investigated include:</p> <ul style="list-style-type: none"> a) Revising Council’s TREC values for short periods of time to reflect environmental goals. b) Inclusion of environmental outcomes in department KPIs. c) Establishing monthly sustainability focus areas. d) Develop, install and turnover signage to spread the Second Nature message. e) Ensure communications are relatable for different work areas. f) Hold divisional competitions, awards, events. g) Utilise the “pass it forward” concept. Create an employee pledge program and badge. h) Blank “device” - provide the opportunity for personalisation of the Second Nature circular “device” diagram at an individual/team level. i) Provide tools on what employees can do to take the Second Nature Message Home. 	<p>The Sustainable Communities team organised a launch of the Second Nature Program for all Council employees in February 2016. This event was a “crash course” introduction to making sustainability Second Nature at Council and involved a range of activities designed to introduce them to our environmental targets and inspire them to get involved. The following outputs have also been achieved in order to address ESAC recommendations:</p> <ul style="list-style-type: none"> a) A video was developed outlining how the Second Nature launch event was a “TREC” moment which reflected Council values. The Sustainable Communities team will also work with the Cultural Optimisation Group to investigate further collaborative opportunities, including a short-term revision of Council’s TREC values to reflect environmental goals. b) The Sustainable Communities team has met with several departments, including Corporate Waverley, library staff and Digital Waverley to develop detailed, department-specific action plans. This process will continue to roll-out across Council over the coming months. c) A calendar of focus areas will be developed for the 2016/17 financial year. d) Signage at several Council locations has been developed to promote the Second Nature program to Council staff. e) Communications for this program have been developed to be creative and visually appealing. Face-to-face engagement with outdoor staff has also occurred. f) The Second Nature Launch event allowed cross-department teams to compete in a “Second Nature” crash course with awards given to the winning team. All participants received a Second Nature “keep cup”. g) Sustainable Communities Officers have incorporated the “Pay it forward” concept in the Project Plan and ongoing initiatives. An “I’m in” badge is also being developed to facilitate employee pledges to being part of this campaign. h) Sustainable Communities is working with Communications and Engagement to develop blank devices for use by individual employees and departments. i) Tools and advice for employees are under development. Initially these will focus on organic waste and composting.
ESAC 1512.2 ATR21	<p>Utilise the “Second Nature” program to build communicate capacity to achieve Waverley environmental targets. Recommended methodologies include:</p>	<p>The Sustainable Communities team has developed an extensive behaviour change and engagement campaign which will be rolled-out to the community from March 2016. This will include an online pledge campaign to encourage locals and key influencers to sign up to making sustainability “Second Nature”. A launch event for this campaign has been</p>

	<ul style="list-style-type: none"> a) Investigate the possibility of an “environmental tour” of Waverley – either physical or virtual. b) Relate Second Nature goals back to other benefits, including saving money. c) Integrate with existing programs, including 10% challenge. d) Develop case studies and communicate successes. e) Develop merchandise, including a Second Nature badges or board games. 	<p>scheduled for April, with an ongoing and targeted behaviour change campaign to follow. The methodologies suggested by ESAC members have also been addressed as follows:</p> <ul style="list-style-type: none"> a) An online tour is being investigated as a potential addition to the online pledge campaign website. This will sit alongside another resources and programs. b) Second Nature messaging has incorporated reference to other benefits, particularly those around well-being and convenience. c) Existing programs have been incorporated into a “Second Nature” events calendar and program list and the Sustainable Communities team will work with each technical area (waste, water, energy, climate and biodiversity) to further develop and refine these. d) Case studies and pledges are currently being gathered from individuals, community groups and businesses and will be featured in a range of Council communications, including Waverley in Focus and social media. e) Second Nature T-shirts, badges and keep-cups have been developed and the Sustainable Communities team is investigating the feasibility of other materials.
<p>ESAC 1512.3 ATR22</p>	<p>Tailor Council communications to incorporate Second Nature messaging appropriate for specific audiences, including:</p> <ul style="list-style-type: none"> a) Develop Second Nature Messaging tailored to schools and younger audiences and incorporate these into Council’s Green Sparks program. b) Develop Second Nature Messaging tailored to businesses, including cafes and include in the “plastic bag free” Bondi program. c) Embed the phrase across all communications – print and online. d) Include updates, facts and key questions in Council communications, including emails. 	<p>All sustainability communications are currently under review and a staged approach is being undertaken to incorporate Second Nature messaging.</p> <ul style="list-style-type: none"> a) Second Nature resources and tools have been incorporated into Green Sparks which will be relaunched in April. b) Second Nature messaging has been developed to facilitate business participation in the pledge campaign. c) The Second Nature message has been incorporated into presentations and communications across Sustainable Waverley’s projects. d) Updates, facts and tips will be distributed to members of the community who sign up to the Second Nature pledge campaign.